

GFIX "FX" Cork Floating Floor Panels

Manufacturer's Warranty

corkfloor.co.uk

version: 2007.01

WARRANTY



Cork floating floors are covered by a **LIFETIME STRUCTURAL WARRANTY** and a **LIMITED WEAR THROUGH WARRANTY**.

We certify that the product is free from manufacturing and structural defects and will remain free of these defects for as long as you own your floor.

We guarantee that the surface finish of the cork floorings will not wear through within the periods indicated on the table below, under normal residential or commercial use and with proper maintenance.

This cork flooring warranty applies to the original end user and covers only approved product applications. Please note that the warranty is valid from the date of purchase as shown on the consumer's invoice.

	CLASS	TYPE OF SURFACE FINISH	
		WEARTOP	WEARTOP ARMOUR
RESIDENTIAL			

COMMERCIAL		----	

RESTRICTIONS

The warranty applies cork floor tiles and cork floating floors used exclusively in interior residential and commercial applications that are subject to normal traffic, excluding wet or damp areas such as bathrooms or saunas.

The guarantee against wear is restricted to wear on the surface of the boards or tiles. The wear must be readily visible and cover a minimum of approximately 10% of the installed floor. Gloss reduction is not considered wear.

This warranty is only valid if proper installation, cleaning and maintenance procedures are followed.

CORKFLOOR DOES NOT extend its Lifetime Structural Warranty to flooring used in radiant-heated sub-floors: i.e. a heating system that uses electrical mats or water filled pipes that run through the concrete or sleeper sub-floor.

delivering nature

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EXCLUSIONS

The following are expressly excluded from the present warranty:

- Defects or damage caused by installation that does not comply with cork flooring recommended installation procedures. Any failure, as a result of improper installation, is the sole responsibility of the flooring contractor and/or installer.
- Inadequate product choice for the flooring use conditions.
- Labour on material installed with obvious visual defects.
- Dissatisfaction in colour, shade or texture variations from samples, batch, exposure to sunlight or replacement.
- Damage due to improper care and maintenance.
- Improper or not recommended refurbishment.
- Unapproved modification or repair.
- Damage due to exposure to excessive heat, cold or dryness.
- Cracking, warping, soiling or abuse caused by items such as roller skates, stiletto heels, golf shoes or pets.
- Damage due to stains, scratches, gouges, scuffs, punctures, tears, fading, indentations, burns, lack of proper furniture rests, improper storage or other incident such as fire, flood (also leaky plumbing, overflowing of sinks or similar water damage) or abuse.
- Problems due to moisture, mildew, alkaline substances or hydrostatic pressure.
- Accidents, abuse, misuse or force majeure.

HOW TO MAKE A CLAIM

Notify the retailer who sold you the material promptly, in writing. You must supply proof of purchase. Include the product name, quantity involved and installation costs (if applicable). Once the retailer verifies the claim, he will then notify a CORKFLOOR's distributor and, if necessary, an inspection will be arranged.

If a defect is verified, CORKFLOOR's distributor will arrange for the repair or replacement of the defective floor; if the floor needs to be replaced, the replacement material will be the same design and coloration as the original. If the original flooring is no longer available, then other product of equal value will be supplied. CORKFLOOR will repair or replace a floor one time during the life of its warranty.

CORKFLOOR excludes and will not pay consequential damages under this warranty. Repair or replacement of flooring material is the sole remedy. This warranty includes the cost of labour of professional installations only, or the replacements of the defective floor boards only.

There are no other warranties, including merchantability or fitness for a particular purpose, expressed or implied other than the one listed within this warranty.